Privacy Policy

Effective October 2026

Empirical Property Operations LLC ("Empirical," "we" or "us") respects the privacy of everyone who visits www.empiricalpropertyops.com (the "Site") or contacts us about our services. This policy explains what information we collect, how we use it and the choices you have.

1. Information We Collect

Information you provide. When you complete a form, request a document, schedule an audit or email us, we collect the information you choose to give, such as your name, company, title, email address, phone number, property details and the content of your message.

Information collected automatically. Like most websites, the Site and our website host collect standard technical information, such as your browser type, device, pages visited, referring website and approximate location, through cookies and similar technologies. This information is used in aggregate to keep the Site working and to understand how it is used.

2. How We Use Information

- To respond to inquiries and provide requested documents, proposals and information.
- To schedule and deliver services and communicate about an engagement.
- To complete vendor onboarding and compliance requests from clients.
- To send occasional updates about our services, which you may opt out of at any time.
- To operate, maintain, secure and improve the Site.
- To meet legal, tax, insurance and recordkeeping obligations.

3. How We Share Information

We do not sell or rent personal information. We share information only as needed to operate our business, including with:

- Service providers that host the Site, deliver email, process payments or support our operations, under obligations to protect the information.
- Vetted service partners, limited to what is needed to perform scheduled work at a client property.
- Vendor compliance platforms a client asks us to use.
- Professional advisors, insurers and authorities when required by law or to protect our rights, property or safety.
- A successor organization in connection with a merger, acquisition or sale of assets.

4. Cookies

Cookies help the Site function and help us understand traffic. You can set your browser to refuse or delete cookies; some features of the Site may not work as intended without them.

5. Data Security and Retention

We use reasonable administrative, technical and physical safeguards to protect information. No method of transmission or storage is completely secure. We keep information for as long as needed for the purposes described in this policy and for our legal, tax and recordkeeping obligations.

6. Your Choices

- You may unsubscribe from marketing emails using the link in any message or by contacting us.
- You may ask us to access, correct or delete personal information we hold about you, subject to legal and recordkeeping requirements.

7. Children's Privacy

The Site is intended for businesses and is not directed to children under 13. We do not knowingly collect personal information from children.

8. Third-Party Links

The Site may link to other websites, such as vendor compliance platforms. We are not responsible for the privacy practices of those websites.

9. Changes to This Policy

We may update this policy from time to time. The effective date above shows when it was last revised, and changes take effect when posted on the Site.

10. Contact Us

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